



## QUALITY MANAGEMENT SYSTEM POLICY STATEMENT

Watkin Jones & Son Ltd T/A Watkin Jones Group is a highly successful, multi-disciplinary development, design & build and construction operation. We operate out of offices throughout the United Kingdom.

Our experience is comprehensive, and our objective is to always provide a quality product, on time and to the agreed budget. We aim, as an absolute minimum, to meet our clients' expectations and constantly strive to exceed those expectations.

We are committed to continuous improvement and to achieve these objectives, the company has established a Quality Management System, which provides a robust framework for measuring and improving performance. The Quality Management System conforms to the requirements of the ISO 9001: 2015 Standard published by the British Standards Institution.

As part of our Quality Management ethos, we are committed to:

- Providing adequate resources to maintain and develop our Quality Management System.
- Ensuring all staff are sufficiently competent to enable us to achieve our objectives, based on appropriate training, education, skills and experience.
- Regular monitoring and gathering of client feedback.
- Ensuring our sub-contractor selection process is robust and ensure we can monitor performance against set criteria.
- Providing Quality Management System training as part of the Company Induction process.

The Quality Management System, including the Company Quality Policy is implemented by staff throughout the company and is mandatory in all contracts with the full support of the Executive Team.

This policy will be reviewed on an annual basis.

Signed:	
Name:	Alex Pease
Position:	Chief Executive Officer
Date:	20/12/23
Reference	Qms.mgmt.rev-f

